

LFH Luxembourg Finance House | privacy settings

This is the LFH Luxembourg Finance House Privacy Statement for customer, supplier data and data of business partners. This Privacy Statement provides information about the processing of personal data by LFH Luxembourg Finance House, established at 42-44 Av. de la Gare, 1610 Luxembourg, Luxembourg, hereinafter referred to as LFH, we or us.

With this Privacy Statement we mainly want to inform you. We want you to feel safe when you visit our website and do everything, we can ensure your privacy.

This Privacy Statement may be amended in the meantime. The most recent Privacy Statement has been posted on our website. This Privacy Statement was last amended on 22 May 26, 2023.

This Privacy Statement applies to the processing by LFH of all personal data of our suppliers, business partners, customers, and other individuals. This Privacy Statement does not relate to the processing of personal data of employees employed by LFH.

FOR WHAT PURPOSES DO WE PROCESS YOUR PERSONAL DATA?

(a) When you have contact with LFH (online or offline)

(i) What does this purpose entail?

When you contact us, we will use your personal data to send a response and answer your question.

(ii) On what basis do we process personal data for this purpose?

We process your data for this purpose on the basis of our legitimate interest to properly answer your questions.

(iii) What personal data do we process for this purpose?

For this purpose, we process your name, your contact details, your correspondence with LFH about your question and any other personal data that you have shared with us or that are necessary to answer your question.

(iv) How long do we keep personal data?

Unless the law imposes or permits a longer retention period, we will retain your personal data for as long as necessary to achieve the described purposes.

(b) Compliance with legal obligations and protection of health, safety, security, property and interests of LFH

(i) What does this purpose entail?

We process your personal data to protect our employees, suppliers, business partners and customers. That is why we verify your access rights in connection with access control to our buildings. When you do or want to do business with us, we process your personal data for assessment and acceptance purposes, for the execution of the agreement or in connection with the agreement, such as for audits or legal processes. We may use your personal data to see if you are on a sanctions list or on another public list published by a government or competent body. We also process personal data to protect assets and interests of LFH.

(ii) On what basis do we process personal data for this purpose?

We process your personal data on the basis of our legitimate interest or where required or necessary

(a) under applicable laws or regulations, including laws outside your country of residence (e.g. counterparty due diligence); (b) in the context of legal proceedings; (c) to respond to requests from authorities or government agencies, including authorities and government agencies outside your country of residence; (d) to enforce our terms and other applicable policies; (e) to protect our business; (f) to protect our rights, privacy, safety or property and/or those of you and others; and (g) to enable us to pursue available remedies or limit our damages.

(iii) What personal data do we process for this purpose?

For this purpose, we process your contact details such as your address and e-mail address, personal data, such as your name and date of birth, payment and credit information, data used before or during the execution of an agreement between you and LFH, your Chamber of Commerce number, your VAT number or other required tax data, data about your visits to LFH buildings and other information relevant to the stated purpose.

(iv) How long do we keep personal data?

Unless the law imposes or permits a longer retention period, we will retain your personal data for as long as necessary to achieve the described purposes.

(c) Use of our website

(i) What does this purpose entail?

When you use our website, we process technical information to provide you with the functionalities on our website and to allow our website operator to manage the website and improve the functioning of our website. LFH also uses cookies to ensure that your information on our website can be found quickly and easily. Read more about cookies below.

(ii) On what basis do we process personal data for this purpose?

We process personal data for this purpose on the basis of our legitimate interest to offer a technically well-functioning website and to improve the functioning of our website.

(iii) What personal data do we process for this purpose?

For this purpose, we process the personal data that you have entered on our website or that are collected by the functionalities used on our website and the technical information of your device, such as the IP address, the internet browser used, the pages you have visited on our website, your click and surfing behaviour and the length of the session.

(iv) How long do we keep personal data?

For this purpose, your personal data will be stored during your visit to the website (session). After this, your personal data will be aggregated and used for analysis purposes.

WHO HAS ACCESS TO YOUR PERSONAL DATA?

Your personal data may be shared within LFH, with shareholders and with affiliated entities. We share your data for administrative purposes and so that we can get a complete overview of your contact and your agreements with the LFH.

Employees of LFH may work with personal data, but only to the extent that this is necessary in connection with the applicable purpose and to be able to carry out their work.

The following third parties have access to your personal data, provided that they are relevant for offering their products and services to LFH: banks, insurance companies, IT suppliers, accountants, forensic specialists, lawyers or consultants.

When third parties gain access to your personal data, LFH will take the required contractual, technical and organizational measures to ensure that your personal data is only processed to the extent necessary. The third parties will only process your personal data in accordance with applicable law.

If your personal data is transferred to a party in a country in which there is no adequate level of protection for the protection of personal data, LFH will take measures to ensure that your personal data is properly secured, for example by agreeing the EU model contracts (Standard Contractual Clauses) with these parties. In other cases, your personal data will not be shared with third parties, unless this is required by law.

Use of your personal data by processors

If a third party only processes your personal data on the instructions of LFH, this party is a processor. We conclude an agreement with processors about the processing of personal data. In this agreement, the processor is obliged to process the personal data only for the purpose of providing services to us.

This privacy statement is in accordance with the General Data Protection Regulation. We reserve the right to update this privacy statement periodically. The latest version will be published on this page.

Cookies

Our website uses functional cookies that ensure that the website functions properly. The purpose of these functional cookies is to keep track of session information. These cookies are deleted immediately after the visit. In addition, our website uses analytical cookies to measure and analyze the use of our website. With the help of this data we can improve our website.

Because our website and the cookie regulations change from time to time, this cookie statement is also subject to change. It is therefore advisable to consult this statement regularly.